

CALLING ALL PATIENTS and CAREGIVERS

We're designing a **NEW REFERRAL PROCESS** and we need **YOUR** input!



- *Do you find the healthcare system confusing to navigate?*
- *Would you like easier access to the services you need?*
- *Do you want to feel more informed?*
- *Do you want to have a voice in making improvements?*

If you answered “yes” to any one of these questions, then the System Coordinated Access program has an exciting opportunity for you. We are in the process of designing a **NEW ELECTRONIC REFERRAL SYSTEM** that will make it easier for you and your

healthcare providers to know what services are out there and how you can access them. But we can't create a solution that works for you without your feedback!

By getting involved, you'll have a say in the design of this new online referral system, and you'll be the first to try it!

With your help, we will work to:

- **Reduce wait times for appointments**
- **Allow you to receive more timely information about your appointments**
- **Make it easier for you to find information on available services**
- **Allow you to book appointments online for self-management programs**



If interested, please email lori.moran@ehealthce.ca or call **226 336 9885 x227**

It's your healthcare system. How do **YOU** want it to look?



A message from the System Coordinated Access program,
hosted by the eHealth Centre of Excellence

