

# eReferral Update

## Cardio-Pulmonary Services are Live in Waterloo-Wellington!

Your Waterloo Wellington SCA Team is pleased to highlight a new wave of services that are now available on Ocean eReferral. The team has been working to on-board local Cardiologists, as well as a range of cardio-respiratory diagnostic tests from several clinics. This November, **K-W Cardio-Pulmonary Services**, **Cambridge Cardiac Care Centre**, and **Grand River Hospital's Special Testing Unit** went live on Ocean!

In addition to adding **18 Cardiologists** to the platform, referrers can now request a wide range of cardio-respiratory diagnostic tests on Ocean, including:

- Echocardiogram (ECG)
- Electroencephalogram (EEG)
- Electromyography (EMG)
- Holter/Loop Monitoring
  - Cardiac Stress Testing
  - Tilt Table Test
- Pulmonary Function Test
- Spirometry
- Arterial Blood Gases
- Exercise Oximetry
- Bronchial Challenge



Available tests vary by location. Check [www.oceanhealthmap.ca](http://www.oceanhealthmap.ca) to see where each is available.

The WW SCA Team is working to bring on the remaining cardio-respiratory diagnostic testing clinics to Ocean, as well as additional specialists. Stay tuned!

Questions? Contact us:

[eReferral@ehealthce.ca](mailto:eReferral@ehealthce.ca)

## DID YOU KNOW?

Needs Review	5
For Me	1
Recently Viewed	
Received	
New	7
Pending Booking	7
Booked Unconfirmed	26

The “Needs Review” tab contains all referrals that need your attention, including **referrals that have a new message** from another provider and referrals that have been assigned for review internally.



[ehealthce.ca](http://ehealthce.ca)

[systemcoordinatedaccess.ca](http://systemcoordinatedaccess.ca)

## Privacy Tip: Patient Notifications

When a patient's e-mail address is included in an eReferral, the patient gets the benefit of staying in the loop about the status of his/her referral and can even confirm appointments through email.

Ocean takes a number of precautions to protect patients' privacy and keep information secure.

- To ensure the right email address is used, the email used is one either explicitly entered in the Send Referral dialog or on the EMR file
- The referrer must confirm that the patient has provided informed consent for email prior to sending each eReferral
- Personal health information is **not** included in email notifications beyond their basic content: patient's first name, referral health service offering, appointment date, time, and location

The SCA has standard email consent forms available for your clinic to adapt and use! Please contact [eReferral@ehealthce.ca](mailto:eReferral@ehealthce.ca) for more information

“

The referral form my primary caregiver to Grand River Hospital—Diagnostic Imaging came 7 minutes before the appointment from GRH came. That is impressive.

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Patient Survey Feedback, Dec. 2018

## FORMS/TOOLBAR UPDATES

PSS Ocean Custom Form 4.03

PSS Ocean Toolbar 5.19

PSS Ocean eReferral Form 1.57

## QUICK TIP: Keeping Track of eReferral Destinations

The System Coordinated Access team sends out regular fax and email blasts to keep you up to date on the newest eReferral destinations available. As the number of programs and specialists accepting eReferrals increases, it can be difficult to keep track of all the available destinations. The following tip was shared by a clinic that relies on their EMR to send both Ocean eReferrals and faxed referrals:

Mark the destinations that accept eReferrals with an asterisk in your EMR address book for a quick visual cue

Address	Address Name	Unique ID	Company/Agency	Title	Surname	First Name	Degrees
Dr. Martha TEST	Test Central Intake *	test			Intake	Central	
Dr. Alvin							
Dr. eReferral *							
Dr. Simon							
Dr. Specialist *							
TELUS Health							
Telus Health - PS Suite EMR							

Find the latest eReferral destination updates at [systemcoordinatedaccess.ca/news](http://systemcoordinatedaccess.ca/news)

Do you have quick tip to share? Let us know!

[eReferral@ehealthce.ca](mailto:eReferral@ehealthce.ca)